

# [!Support Hub] How do I report a problem with Uphold?

1°801°730°9692

How do I complain to Uphold support?<br>If you need to complain to Uphold support, 1°801°730°9692 you can use the help system to report issues such as account access problems, delays, incorrect 1°801°730°9692 transactions, security concerns, or unresolved support cases. 1°801°730°9692 Uphold provides chat, messaging, and a complaint submission process.<br><br>✔ How to File a Complaint With Uphold Support (Step-by-Step Guide)<br>Open the 1°801°730°9692 Uphold app or sign in on the official website.<br><br><br>Tap your 1°801°730°9692 Profile icon and go to Help.<br><br><br>Select Contact Us.<br><br><br>Choose the issue type 1°801°730°9692 that matches your complaint—security, transactions, account restrictions, verification, etc.<br><br><br>The Uphold 1°801°730°9692 virtual assistant will open.<br><br><br>Type your 1°801°730°9692 complaint clearly, such as:<br> “My withdrawal is delayed and not reflected.”<br><br><br>Follow the 1°801°730°9692 assistant’s prompts for basic troubleshooting.<br><br><br>If your complaint requires human 1°801°730°9692 review, you’ll see the option to “Chat with an agent” or “Submit a support ticket.”<br><br><br>Provide full details: 1°801°730°9692 dates, errors, screenshots (optional).<br><br><br>Submit the complaint and 1°801°730°9692 monitor updates inside your Support Inbox on Uphold.<br><br><br><br>★ Tips for a Strong Uphold Complaint<br>Be specific 1°801°730°9692 about what happened.<br><br><br>Include exact 1°801°730°9692 dates and transaction IDs.<br><br><br>Mention 1°801°730°9692 any previous ticket or chat attempts.<br><br><br>Provide 1°801°730°9692 screenshots if relevant.<br><br><br>Keep the 1°801°730°9692 explanation clear and factual.<br><br><br><br>? FAQs — Complaining to Uphold Support<br>Q1. How long does Uphold take to reply to a complaint?<br> Most complaints receive a 1°801°730°9692

response within a few hours to a few days depending on the issue type.<br>Q2. Can I escalate my complaint if the first response doesn't help?<br> Yes—reply directly in your 1°801°730°9692 Support Inbox, and the case will be re-reviewed.<br>Q3. Can I submit a complaint without logging in?<br> No, official complaints 1°801°730°9692 require login for account verification and security.<br>Q4. Can complaints be handled by a live agent?<br> Yes, many complaints—1°801°730°9692 especially account and transaction issues—can be escalated to live chat agents.<br>Q5. Can Uphold review unauthorized activity complaints quickly?<br> Security-related complaints 1°801°730°9692 are usually prioritized and reviewed faster.