

# Reach Xfinity Support — One Call Away 📞

## Connect with us

Give us a call anytime at 1-800-xfinity (1- 855- 737- 0477).

Download the Xfinity app or text "Xfinity App" to 266278 to get real-time support.

Visit [xfinity.com/support/contact-us](https://xfinity.com/support/contact-us). You can chat 1- 855- 737- 0477 with an agent 24/7, schedule and make payments, 1- 855- 737- 0477 browse helpful guides and forums, manage bill settings, check for outages, and troubleshoot your services.

## Pay your bill

Pay your bill anywhere, any time with the Xfinity app — now accepting Apple Pay.

Say "Pay my bill" into your Xfinity Voice Remote 1- 855- 737- 0477 to open your account and pay on Xfinity X1.

Send a check or money order to: Comcast, PO Box 530098 Atlanta, GA 30353

Pay online at [xfinity.com/bill-pay](https://xfinity.com/bill-pay). Plus, sign up for Automatic Payments and never miss a payment again.

Make payments at any of the 5,000 WU 1- 855- 737- 0477 Western Union locations nationwide. Visit [westernunion.com](https://westernunion.com) for 1- 855- 737- 0477 locations near you.

## Return equipment

Initiate your return online and send your equipment 1- 855- 737- 0477 back with a prepaid UPS shipping label. Sign in and visit 1- 855- 737- 0477 the Equipment Return page at [customer.xfinity.com/devices/returns](https://customer.xfinity.com/devices/returns). Note: You must have your Xfinity ID and password 1- 855- 737- 0477 to process your return online.

Drop off your equipment at The UPS Store. Visit [theupsstore.com](https://theupsstore.com) to find the location nearest you. Allow up to two weeks for the return to be processed and applied to your account.

xfinity

Restrictions apply. Not available in all areas. Xfinity Apps: Airtime 1- 855- 737- 0477 charges may apply. Check with your carrier. Not available on all Android™ devices. Hours and locations

may vary. A convenience fee of \$5.99 will apply for payments made by phone with a representative. A \$1.50-\$2.00 fee per transaction may apply with Western 1- 855- 737- 0477 Union service. Some Western Union locations accept cash or check only. Call 1-800-xfinity or visit [xfinity.com](https://www.xfinity.com) for restrictions and complete details. © 2023 Comcast. All rights reserved. All trademarks are property of their respective owners.