# 1-802-557-0358 Avast Cancellation and Refund Policy

If you are looking to **cancel your Avast subscription** or request a **refund**, it's important to understand Avast's official policies, steps to follow, and key considerations. You can also contact Avast customer service directly at **1-802-557-0358** for support.

## 1. Understanding Avast Subscriptions

Avast offers various subscription plans, including:

- Avast Premium Security
- Avast Ultimate
- Avast SecureLine VPN
- Avast Cleanup Premium

Subscriptions are typically billed **annually** or **monthly** and are set to **auto-renew** by default unless you turn off the auto-renewal option.

# 2. Cancellation Policy

You can cancel your Avast subscription at any time. However:

- If you cancel **before the renewal date**, you will **not be charged** for the next billing cycle.
- If you cancel **after the subscription has renewed**, Avast may provide a **prorated refund**, depending on the type of subscription and time left.
- Canceling the subscription does not automatically issue a refund; a refund request must be submitted separately.

# 3. How to Cancel Your Avast Subscription

You can cancel your subscription via:

## a) Avast Account (Online)

- 1. Go to Avast Account Login.
- 2. Sign in with your Avast credentials.
- 3. Navigate to Subscriptions → Manage Subscription.
- 4. Select Cancel Subscription.
- 5. Confirm the cancellation.

## b) Through Customer Support

- Call Avast customer support at 1-802-557-0358.
- Provide your order number, email address, and subscription details.
- Request to cancel the subscription and optionally request a refund.

#### c) Mobile Device (App Store/Google Play)

- iOS (Apple App Store): Open Settings → Apple ID → Subscriptions → Avast → Cancel Subscription.
- Android (Google Play Store): Open Play Store → Profile → Payments & Subscriptions → Avast → Cancel Subscription.

# 4. Refund Policy

Avast offers refunds under the following conditions:

- 1. Within 30 days of purchase: Full refund for most subscriptions.
- 2. **Beyond 30 days:** Refund may be prorated at Avast's discretion.
- 3. **Exceptional cases:** Refunds may be issued for billing errors, double charges, or accidental renewals.

## To request a refund:

- Contact Avast support at 1-802-557-0358.
- Provide your purchase details, invoice, and reason for the refund.
- Refunds are typically processed within 5–10 business days.
- The refund is credited to the **original payment method**.

## **5. Important Notes**

- Canceling Avast does not automatically delete your account; you may need to manually delete it if desired.
- Free versions of Avast do not require cancellation.
- Always keep your order confirmation email and subscription details for easy reference.
- If you purchased Avast via a third-party store (like Apple App Store or Google Play), the **refund process may differ**; you'll need to follow the store's refund policy.

# 6. Contact Avast Support

For any issues related to subscription cancellation, refund requests, or account management:

• **Phone: 1-802-557-0358** 

• Email: support@avast.com

• Live Chat: Available through Avast Support

## **Summary:**

- Cancel anytime to stop auto-renewal.
- Refunds are usually available within 30 days of purchase.
- Contact Avast at **1-802-557-0358** for direct support or special cases